

The Concierge Elite Quick Facts

- ***Puerto Rico is considered a hidden gem in the Caribbean that is a unique destination for luxury travelers who want to experience a piece of Paradise.*** Since The Concierge Elite started last year they have been dedicated to creating unique, memorable and personalized experiences to all the clientele who wants to explore Paradise. Luxury travelers look to experience things that they cannot experience anywhere else in the world. They look for that “thing” that they would only find here in Puerto Rico. Not only the warmth and relaxing ambiance but also they look for that “edge” that would differentiate that location or destination they choose to explore.
- ***The Concierge Elite will make sure to take care of all the requirements of their high-end clientele in order to provide a unique and personalized service during their stay in the island.*** The Concierge Elite recognizes their clientele, and always works to make every single detail of their time in Puerto Rico flawless. They will manage every single request of their clientele in order to make a personalized experience for them. The company will be taking care of their client’s needs before, during and after their stay in Puerto Rico.
- ***Puerto Rico's tourism has decreased the past year but there is still a good amount of luxury travelers that are coming to the island in need of a personal concierge that can coordinate their vacations.*** For the past three years, Puerto Rico has been facing major problems that have affected tourism in the island. The Caribbean Island has been struggling with not only an economic recession but as well a new threat called the Zika virus came the past February. Currently, the amount of tourists that had visit Puerto Rico has increased since the holiday season. The educational campaign has been effective in order to spread the message that Puerto Rico is still a safe place to visit.
- ***The Concierge Elite will be a traveler’s personal assistant before, during and after their stay in Puerto Rico.*** The Company will book flights, helicopter rides, hotel reservations, restaurant reservations, personalized tours, transportation arrangements, spa appointments, VIP events entry, grocery shopping, baby sitting, pet sitting, dog walking, doctor visits, cleaning services, group conventions, event consultation, menu planning, lunch delivery, travel research, family getaways, weddings and even relocations to Puerto Rico.
- ***Luis Alvarez, The Concierge Elite’s owner recognizes that the company is changing the perception of a concierge in Puerto Rico.*** Alvarez mentioned that usually the luxury travelers that visit Puerto Rico think that here (in Puerto Rico) the concierge is a travel guide, but he believes that they are much more than that. At the Concierge Elite, they're showing the best that this beautiful island has to offer in terms of luxury. Alvarez recognized that their clients have everything they need already, but his company makes sure that it stays that way even when they are away from their home.

- ***The Concierge Elite is thrilled to announce some of their unique tours around the island.*** They offer a unique Rainforest experience, 12-hour road trip around the island, High-end “Chinchorro” tour, Sightseeing Bus Tour around San Juan, Coffee Plantation full experience, East Island Catamaran excursion and Romantic getaway among others.
- ***The Concierge Elite also offers unique personalized experiences in Vieques.*** The Concierge Elite is the only concierge company on the island that offers one-day trips to the brightness bioluminescent bay on the world at Vieques.
- ***The Concierge Elite is a high-end concierge company whose purpose is to please the client, adapting to their needs, not the other way around.*** The Company believes that every consumer has their own requirements that must be addressed individually in order to create memorable and personal experiences for each of their clients. The company provides a personalized experience where they pledge to create everything surrounding what their client wants or might like in order to exceed their expectations.
- ***The Concierge Elite is happy to announce that the company is now the official concierge for the residents at Bahía Plaza.*** The Concierge Elite offers unique products and services not only for the luxury travelers that visit Puerto Rico but also for the residents at Bahía Plaza since 2016.
- ***Residents at Paseo Caribe enjoy the services of The Concierge Elite.*** The Elite Concierge services for Bahía Plaza residents include: a person to welcome and greet their guest, dinner and tours reservations, transportation arrangements, package receiving and delivery to apartment. Also, the company offers unique services such as relocation, business meeting coordination, company's conventions coordination, baby-sitting, pet sitting, doctor's visit, cleaning services, waiting service, travel & vacation research according to the client's needs and time.